

Thermodyne Foodservice Products, Inc.  
Website & Personal Privacy Statement  
Updated: May 2022

### **1. Acknowledgement and acceptance of terms**

Thermodyne Foodservice Products, Inc. is committed to protecting your privacy. This Privacy Statement sets forth our current privacy practices with regard to the information we collect when you or your computer interact with our website or our customer service phone lines. By accessing [www.tdyne.com](http://www.tdyne.com) or contacting Thermodyne Foodservice Products, Inc., you acknowledge and fully understand Thermodyne Foodservice Products, Inc. Privacy Statement and freely consent to the information collection and use practices described in this Privacy Statement.

### **2. Information We Collect and How We Use It**

#### *Internet*

Thermodyne Foodservice Products, Inc. collects certain information from and about its users from our Web Server logs. When you visit our Website, we may track information to administer the site and analyze its usage. Examples of information we may track include:

- Your Internet protocol address.
- The kind of browser or computer you use.
- Number of links you click within the site.
- State or country from which you accessed the site.
- Date and time of your visit.
- Name of your Internet service provider.
- Web page you linked to our site from.
- Pages you viewed on the site.

Such information does not disclose your name or any other personal identifying content. Such information is used solely for the purposes related to the betterment of [tdyne.com](http://tdyne.com) and related general marketing efforts for search popularity.

Any and all information collected on this site, including contact us forms and e-mail to [fluidshelf@tdyne.com](mailto:fluidshelf@tdyne.com), will be kept strictly confidential and will not be sold, reused, rented, disclosed, or loaned! Any information you give to us will be held with the utmost care and will not be used in ways that you have not consented to. We may, however, use your contact information to send you information about our site, products and service.

#### *Telephone & Personal Meetings*

Thermodyne Foodservice Products, Inc. collects certain information by way of customer service agents, sales staff, and an afterhours answering service. When speaking with us, we may require certain information to accommodate your request. Examples of information we may collect include:

- Company name

- Your name
- Mailing and shipping address
- Credit card information
- Phone number
- E-mail address
- Bank and reference information

Such information is used for the sole purpose of your transaction with Thermodyne Foodservice Products, Inc. and will be held confidential in the highest regard. Credit card information is not held in our system for future billing and will need to be reissued during each transaction.

### **3. Changes to this Statement**

Thermodyne Foodservice Products, Inc. has the discretion to occasionally update this privacy statement. When we do, we will also revise the “updated” date at the top of this Privacy page. We encourage you to periodically review this privacy statement to stay informed about how we are helping to protect the personal information we collect. Your continued use of the service constitutes your agreement to this privacy statement and any updates.

### **4. Contacting Us**

If you have questions regarding our Privacy Statement, its implementation, failure to adhere to this Privacy Statement and/or our general practices, you may contact us to correct or delete your Personal Information.

Telephone

(260).428.2535

Mail

4418 New Haven Ave.

Fort Wayne, IN 46803

Thermodyne Foodservice Products, Inc. will use commercially reasonable efforts to promptly respond and resolve any problem or question.